

Leadership Development and Coaching

Case Study

Building Communication and Delegating Skills

Coachee

India Lead for IT Infrastructure Management Team at one of the Big Fours. The coachee moved to the corporate world after 25+ years of service in the armed forces.

Challenge Articulated

Basic Issues highlighted were not being able to develop a strong second line and improve communication skills.

Challenge Identified Through Coaching

Lack of coordination, communication and trust between the coachee and his managers.

Outcome

Increased trust/ transparency between the coachee and his managers, leading to higher effectiveness.